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MM Docket 92-266

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350 8th Ave. N.
Tierra Verde, FL 33715
March 15, 1993

RECEIVED

MAR 30 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Mass Media Bureau
Complaints and Investigations
Federal Communications Commission
2025 M Street, N.W.
Washington, DC 20554

Dear Sir:

I wish to register a complaint against the cable company servicing my area which is CableVision of Central Florida. It is bad enough that their rates have increased from \$20.27 in 1990 to \$25.00 in 1992, far above the rate of inflation. In fact, their last rate was only weeks before the new cable laws went into effect, an obvious attempt to get increased revenue at the last minute. My major complaint is that they can never be reached by phone when there is an emergency or when the cable goes out. I have spent hours trying to reach them by phone, dialing within seconds of each call to assure